



Calls and Lines

Make it easier to manage your costs and reduce operational complexity. With consolidated Calls and Lines from TalkTalk Business you'll receive a best-fit, competitive solution, delivered through our consultative approach. Based on objectives, usage requirements and budget, we'll recommend a package that provides the best commercial and operational fit. These future-proof solutions give businesses the flexibility to add new sites and expand their services as and when their needs evolve.

Ideal for:



Businesses that want to reduce costs, regardless of their connection



Companies that want access to a wide range of additional services without having to change their business number or phone system



Business-critical sites where maintaining a connection is essential

Lower overheads, manage costs

We'll review your requirements so you get a Calls and Lines solution that's the best fit for your business. Our range of tariffs includes packages and unlimited calls, with competitive rates and rental to save you money. Most services are available on a 12-month contract with no minimum spend, so you only pay for what you use.

Flexible billing options

We make it easy to identify potential savings through flexible billing options from group through to department level. Visibility of call volumes and costs help you manage them more effectively.

talktalkbusiness.co.uk

0800 954 5707

Lines are open Mon-Fri 9am-5pm

How will our Calls and Lines solution benefit you and your business?

About TalkTalk Business

TalkTalk Business is one of the UK's fastest growing B2B telecoms providers, offering a full range of business-grade communications products and services, spanning internet access, data, voice and mobile. Our mission is to deliver what matters most to our 180,000+ business and public sector customers, and 800+ Partners, through consistently reliable, easy-to-use, innovative, great value solutions.

TalkTalk Business is truly innovative, looking for ways to disrupt the market and deliver value back to our customers. Following an investment of over £600m, we operate one of Britain's largest Next Generation Networks, with 95% coverage across the UK and more than 3,000 enabled exchanges for Ethernet, EFM and Business Broadband.

With over 20 years' experience providing support to customers - from national retailers to sole traders - and with future-proof, scalable technology, and standout service, TalkTalk Business aims to empower you to connect to the things that matter most: your customers, your employees and your suppliers.

A best-fit solution

Calls and Lines offers real flexibility with a choice of Business Grade call products and line types. These include traditional analogue, ISDN2, ISDN30, SIP-based next Generation ISDN30 and Voice over Ethernet.

Familiar business features

A range of features, including call divert and call barring, is available on all line types. They mimic the features you are used to, eliminating the need for staff training and ensuring you maintain service continuity and quality.

Peak performance

We take a collaborative approach to ensure that your solution performs at its peak. Our consultants provide insightful day-to-day support and specialist advice to deliver the highest levels of service and identify any potential improvements.

Business Grade reliability

Our Assurance Services are ideal for business-critical sites where maintaining a connection is essential. We offer varying levels of added resilience for call reliability and customer satisfaction, with seamless re-routing in the unlikely event of failure.

Seamless migration

Migrating to Call and Lines is simple and seamless. There are no engineering changes or site visits. We manage the whole transfer and complete it in as little as 10 days. You can even bring your numbers with you for total service continuity.

A future-proof investment

We can provide a Calls and Lines service wherever you are in the UK, and add new lines to your premises at extremely competitive rates. So you can add new sites and grow your service as your needs evolve.

Get in touch and see how we
can transform your business

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