



## SIP Trunks

Our SIP Trunks services provide voice connectivity between your PBX equipment and our network. Your calls are routed using SIP Trunking as opposed to traditional ISDN or analogue lines. This provides a range of benefits including increased flexibility, control, resiliency and reduced costs. We already carry over 3bn IP minutes a month and with over 20 years' proven heritage delivering business grade voice solutions, strengthened by our dedicated team of SIP delivery specialists, you're in safe hands:

- + Single provider of connectivity and voice.
- + Superior call quality when measured against traditional voice.
- + UK-based 24/7 customer service and technical professionals.
- + Available on SIP-ready PBXs and traditional phone systems.
- + End-to-end Quality of Service (QoS) on our SIP ready connectivity to ensure voice traffic prioritisation.
- + Spend management and auto-suspend tools for limiting the impact of unusual spend patterns such as PBX fraud.
- + Multiple disaster recovery options available.

### Ideal for:



Businesses of any size that want a great value service with no compromise to call quality.



Companies who want to make the most of their current in-house PBX investment.



Businesses that need to stay connected and require greater disaster recovery options.



Companies that require a fully scalable SIP Trunking service - from one channel, up to as many as required - without the traditional long winded ISDN lead times.



Businesses that require greater flexibility and control (e.g. seasonal or changing demand) with our flexible tariff plans.



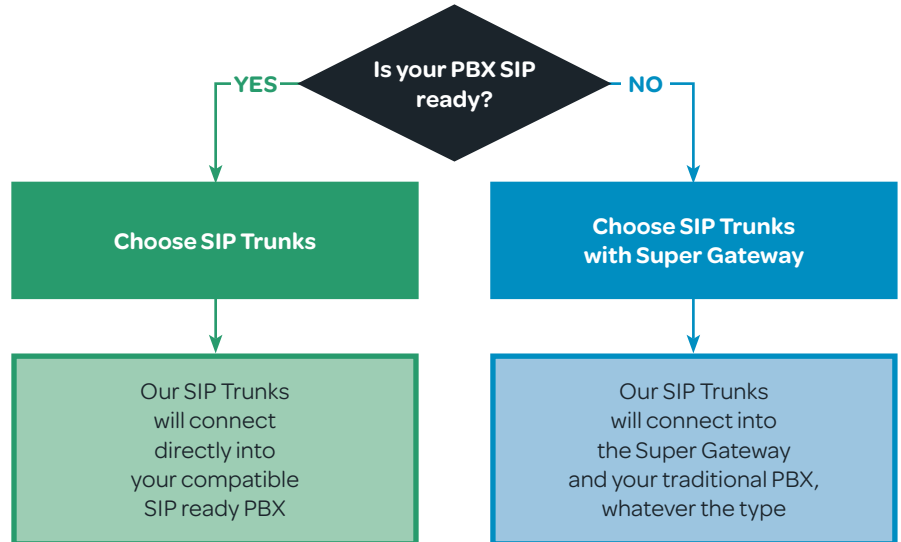
Businesses that are planning for the future and require a trusted and reliable IP Voice provider.

[talktalkbusiness.co.uk](http://talktalkbusiness.co.uk)

## 0800 458 1414

Sales lines are open Mon-Fri 9am-5pm

## Choosing your SIP Trunks service



Our SIP Trunks are fully future-proofed to work with SIP ready PBXs. However if you have a system which is not SIP ready and you don't want to replace it yet, you can make the most of your in-house PBX through our SIP Trunks with Super Gateways.

Supporting up to 60 SIP channels, our Super Gateway is a single box solution acting as both a router (for internet access) and a gateway (for SIP conversion to your existing ISDN PBX). This means less equipment to manage at your site and potential cost savings. Super Gateways are easy to install and manage. You can either install yourself, or benefit from a managed installation with one of our qualified engineers.

### Great Value

Our SIP Trunks service has 2 tariff options:

- **Pay-As-You-Go plan:** where you are billed for all the calls you make alongside a channel rental; or
- **3 different Call Bundle plans:** choose from 1000, 3000 and 5000 inclusive minutes to UK local, national and mobile destinations, a flat rate model for easy budgeting.

You can also choose to amortise your hardware across 12, 24 or 36 months.

### No compromise on quality

SIP Trunks are delivered over TalkTalk Business data circuits to ensure you make the most of your investment and benefit from end-to-end support from a single supplier. Quality of Service (QoS) is provided on all our circuits as standard, which will help prioritise your calls over your data traffic, in the event of congestion, to ensure your calls will always get connected and are crystal clear.

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	<b>SIP</b>
<b>Savings</b>	Saves up to 50% on line rentals and 25% on calls
<b>Scalable</b>	From 1 channel plus
<b>Continuity</b>	Choose from 3 resiliency options at no extra cost
<b>Compatibility</b>	With compatible SIP ready PBX's or Super Gateways with any traditional PBX
<b>Features</b>	A range of business grade call features including number presentation and out of area numbering
<b>Spend Management</b>	There to help protect your business from unplanned or fraudulent high call spend
<b>Future</b>	Our SIP Trunks are fully future-proofed for your move to IP services
<b>Numbers</b>	You can port your current numbers to our network seamlessly or add new numbers as and when you need. Whether you want to generate revenue from the calls, give yourself a local presence, or raise your profile with a memorable number, we have a huge range to choose from.
<b>International</b>	International numbers available in over 100 countries

### Reliable and secure

Delivered over a secure, dedicated connection within our Next Generation Network and supported 24/7 by our UK-based agents. Our Business Grade SLA's guarantee your service and your peace of mind. Combining our SIP and data connections gives you the true end-to-end service from one UK based provider.

### About TalkTalk Business

TalkTalk Business is one of the UK's fastest growing B2B telecoms providers, offering a full range of business-grade communications products and services, spanning internet access, data, voice and mobile. Our mission is to deliver what matters most to our 180,000+ business and public sector customers, and 800+ Partners, through consistently reliable, easy-to-use, innovative, great value solutions.

TalkTalk Business is truly innovative, looking for ways to disrupt the market and deliver value back to our customers. Following an investment of over £600m, we operate one of Britain's largest Next Generation Networks, with 95% coverage across the UK and more than 3,000 enabled exchanges for Ethernet, EFM and Business Broadband.

With over 20 years' experience providing support to customers - from national retailers to sole traders - and with future-proof, scalable technology, and standout service, TalkTalk Business aims to empower you to connect to the things that matter most: your customers, your employees and your suppliers.

Get in touch to see how we can help you transform your business

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**TalkTalk**  
Business