

FREQUENTLY ASKED QUESTIONS

TALKTALK BUSINESS BROADBAND TERMS AND CONDITIONS

*Q. What do TalkTalk mean when we say conduct or use is “otherwise prejudicial to our interests”?*

*A. We mean, amongst other things, the following:*

- being paid in money (or otherwise) for calling a number or numbers; and*
- the length, type, extent or amount of services used is, in our reasonable opinion, out of proportion to what we would expect from use of the services in good faith.*