

# TalkTalk Business Price List

Version: 8.1  
Date: 26/02/2019  
Owner: Commercial Trading Team

# Business Broadband Bundles

Feature	Simply Business Broadband	Complete Business Broadband	Simply Fibre Business	Complete Fibre Business Broadband	***UltraFibreOptic Business	Business Caller
Broadband (including Line Rental)	£18.00 a month	£24.50 a month	£29.95 a month	£32.00 a month	£47.95 a month	N/A
Connection	£0.00	£0.00	£0.00	£0.00	£0.00	N/A
Builders	Add for £5 a month*	Add for £5 a month*	Add for £5 a month*	Add for £5 a month*	Add for £5 a month*	Add from £6 a month**
IP Options	£1 - 1 Static IP £4 – Up to 4 Static IP's	£1 - 1 Static IP £4 – Up to 4 Static IP's	£1 - 1 Static IP £4 – Up to 4 Static IP's	£1 - 1 Static IP £4 – Up to 4 Static IP's	4 Static IP FOC	Not Applicable

- \* Includes International Builder (available with all packages), Mobile 500 and Static IP Boost (available with simply packages)  
- Complete packages already included the Static IP Boost and unlimited Mobile calls to the top 5 UK mobile operators
- \*\* Additional Builders available on Business Caller are separate from builders available for Simply and Complete packages.
- \*\*\* UltraFibreOptic Business Broadband is only available in selected York postcodes.

All packages and bundles are subject to Customer Terms and any specific package terms and conditions.

## Builders and Boosts

- + The following are available on the Simply Business Broadband and Simply Fibre Business Broadband Packages

Name	Rental Per Month
Static IP Boost (4 additional Static IP's)	£5
Mobile 500 Minute Boost	£5
International 500 Minute Boost	£5

- + The following is available on the Complete Business Broadband and Complete Fibre Business Broadband Packages

Name	Rental Per Month
International 500 Minute Boost	£5

- + The following is available on the Business Caller Packages (Peak, Off Peak and Anytime)

Name	Rental Per Month
International Builder	£6
Mobile Builder (75)	£6
Mobile 500 (Anytime builder only)	£8
Mobile 750 (Anytime builder only)	£12

## TalkTalk Business Criteria for Measuring Call Charges

- + Calls are measured in per second units depending on Customer's tariff and individual call charges are calculated to 0.0001 pence. Charges are presented on the Customer's VAT invoice in two decimal places and are rounded to the nearest whole penny before VAT is applied. All call charges are pence per minute, correct as at 01 October 2014, exclude VAT and are rounded up to the nearest penny (1p).
- + Calls are charged based on 1 minute rounding. The total duration of the call is rounded up to the next full minute for billing purposes.
- + TalkTalk Business will bill Customer Recurring Charges a month in advance on a pro rata basis. This means that on the Connection date the Customer will be charged 2 month's line rental on the 1st invoice. When the Contract expires the Customer will receive a month's line rental as a credit. The pro rata period can be from 1 month and 1 day long to 2 months in length.
- + Bank Holidays are charged at the standard weekday rates.
- + The following charging periods will be applicable if the relevant charge is not applicable to a flat rate:-
  - + Daytime: Mon-Fri - 8am-6pm,
  - + Evening: Mon-Fri before 8am and after 6pm,
  - + Weekend: 12 midnight Friday to 12 midnight Sunday
- + Time and duration of calls is as recorded on the TalkTalk Business Equipment.

### Call Bundling

- + There can be delays between calls completing and being presented on an invoice caused by a number of technical reasons. This can cause problems when a Customer is charged on the basis of a bundle of calls. Whilst every effort will be made to overcome this situation, calls can appear on an invoice not in call start time order and hence may not necessarily be included in the appropriate bundle if calls are made towards the end of a bundle period.

## Paying Your Bill

- + Payment will be by Direct Debit only. If a Direct Debit is dishonoured or cancelled, we shall charge a £4.50 monthly administration charge until your Direct Debit payment is reinstated. There is a £4.50 monthly surcharge for not paying by Direct Debit.
- + E-bill Free (£4.00 per month for a paper bill sent by Royal Mail)
- + Copy of bill £1.50 per bill
- + Payments or credits (if applicable) posted to Customers' account 72 hours prior to the invoice date, will not show on that invoice but will show on the following invoice.

## Ancillary Charges

- + Ancillary Charges (also known as timescale charges ) are raised to cover time spent repairing faults where this work is not covered under the terms of the Contract. They apply where Customer requests work to be carried out on Site involving the provision or rearrangement of equipment, wiring, network or services (including work on PSTN and Private Networks) and standard Charges are not available.
- + Additional charges may be applicable on the day the works are carried out. These too are also the responsibility of Customers.

## Cancellation Charges

- + If Customer terminates the Contract within the Contract Term without cause, Customer will be responsible for paying the following Cancellation Charges.

Contract Term	Cancellation Charges
12 months	£125
24 months	Year 1: £300 Year 2: £125

## Mobile Calls

- + Please refer to the Mobile Price List.

## General

- + All Builders and Business Broadband Bundles are subject additional terms and conditions (please refer to [www.talktalkbusiness.co.uk/terms](http://www.talktalkbusiness.co.uk/terms))
- + Application is subject to status, availability and acceptance by TalkTalk Business.

## UK Calling (Ofcom Regulatory Change - 1st July 2015)

- + For information regarding the recent UK Calling changes, please refer to the UK calling website <http://www.ukcalling.info/industry>

<sup>1</sup> Timescale charges will not apply if Customer cancels the appointment before the engineer has arrived at the premises. Once the engineer has arrived at the premises, the Timescale call out charge only will apply if work is cancelled or postponed by the Customer, or if the appointment is not kept by the Customer. Additional charges may be applicable on the day the works are carried out; these too are also the responsibility of the Customer.

## International 500 Minute Boost

The following countries are included in the International 500 Minute Boost.

Country				
Greece, Athens	Canary Islands	Greece	Netherlands	Singapore
Australia	China	Ireland	New Zealand	Spain
Austria	Denmark	Isle Of Man	Norway	Sweden
Belgium	France	Italy	Poland	Switzerland
Canada	Germany	Luxembourg	Portugal	U.S.A

The following call charges related to out of bundle calls.

## Local and National Price List

Type	Connect Fee (pence)	Day (ppm)	Evening (ppm)	Weekend (ppm)
Local	6	5.5	5.5	5.5
National	6	5.5	5.5	5.5

## Mobile Price List

Type	Connect Fee (pence)	Day (ppm)	Evening (ppm)	Weekend (ppm)
O2 Mobile	6	9.95	9.95	9.95
Orange Mobile	6	9.95	9.95	9.95
Three Mobile	6	9.95	9.95	9.95
T-Mobile	6	9.95	9.95	9.95
Vodafone Mobile	6	9.95	9.95	9.95
BT Mobile	5	9.95	9.95	9.95
Dolphin Mobile	5	9.95	9.95	9.95
Mobile	0	10.78	10.54	10.5
Mobile Service	2	6.99	6.99	6.99
Mobile Services FM11	0	20.39	20.18	20.14
Mobile Services FM13	0	14.97	12.73	7.11
Mobile Services FM14	0	13.82	13.61	13.58
Mobile Services FM15	0	54.5	0.88	0.71
Mobile Services FM17	0	11.87	11.87	11.87



## International Price List

Country	Connect Fee (pence)	Day (ppm)	Evening (ppm)	Weekend (ppm)
Afghanistan	2	55.56	55.56	55.56
Afghanistan-Mobile	0	55	55	55
Albania	0	11.22	11.22	11.22
Albania Mobile	0	23.67	23.67	23.67
Algeria	0	16.08	16.08	16.08
Algeria Mobile	0	26.17	26.17	26.17
American Samoa	0	20.5	20.5	20.5
Andorra	0	5.89	5.89	5.89
Andorra ISDN	0	9.16	9.16	9.16
Andorra-Mobile	0	14.84	14.44	14.37
Angola	0	13.31	13.31	13.31
Angola Mobile	0	23.68	23.68	23.68
Anguilla	0	17.54	17.54	17.54
Antartica	0	55.5	55.5	55.5
Antigua	0	16.21	16.21	16.21
Antigua & Barbuda-Mobile	0	16.04	16.04	16.04
Antilles (Netherlands)-Mobile	0	9.29	8.89	8.82
Argentina	0	7.12	7.12	7.12
Argentina ISDN	0	11.7	11.7	11.7
Argentina Mobile	0	15	15	15
Armenia	0	13.67	13.67	13.67
Armenia Mobile	0	29.13	29.13	29.13
Aruba	0	11.72	11.72	11.72

Country	Connect Fee (pence)	Day (ppm)	Evening (ppm)	Weekend (ppm)
Aruba-Mobile	0	8.83	8.43	8.36
Aruba ISDN	0	34.48	34.48	34.48
Ascension Island	0	40.45	40.45	40.45
Aust-Cocos Islands	0	14.16	14.16	14.16
Australia Mobile	0	16.5	16.5	16.5
Australia	0	2.4	2.4	2.4
Australia ISDN	0	4.87	4.87	4.87
Austria	0	2.4	2.4	2.4
Austria ISDN	0	2.95	2.95	2.95
Austria Mobile	0	14.5	14.5	14.5
Austria Vienna	0	2.4	2.4	2.4
Azerbaijan	0	12.73	12.73	12.73
Azerbaijan-Mobile	0	19.85	19.85	19.85
Azores	0	16.5	16.5	16.5
Bahamas	0	9.12	9.12	9.12
Bahrain	0	15.1	15.1	15.1
Bahrain ISDN	0	24.72	24.72	24.72
Bahrain Mobile	0	8.28	7.96	7.9
Bangladesh	0	15.53	15.53	15.53
Bangladesh Mobile	0	26	26	26
Barbados	0	15.37	15.37	15.37
Barbados ISDN	0	25.66	25.66	25.66
Barbados Mobile	0	14.89	14.89	14.89
Belarus	0	14.26	14.26	14.26
Belarus ISDN	0	18.55	18.55	18.55
Belarus Mobile	0	27	27	27

Country	Connect Fee (pence)	Day (ppm)	Evening (ppm)	Weekend (ppm)
Belgium	0	2.4	2.4	2.4
Belgium Brussels	0	2.4	2.4	2.4
Belgium ISDN	0	2.95	2.95	2.95
Belgium Mobile	0	16.5	16.5	16.5
Belize	0	16.72	16.72	16.72
Belize Mobile	0	19.64	19.23	19.16
Benin Republic	0	13.04	13.04	13.04
Benin-Mobile	0	66	66	66
Bermuda	0	8.15	8.15	8.15
Bermuda ISDN	0	19.22	19.22	19.22
Bermuda-Mobile	0	8.06	8.06	8.06
Bhutan	0	11.57	11.57	11.57
Bhutan Mobile	0	8.32	7.9	7.83
Bolivia	0	17.56	17.56	17.56
Bolivia Mobile	0	28.67	28.67	28.67
Bosnia & Herzegovina	0	11.93	11.93	11.93
Bosnia & Herzegovina Mobile	0	22.78	22.78	22.78
Botswana	0	9.19	9.19	9.19
Botswana-Mobile	0	16.54	16.54	16.54
Brazil	0	8.34	8.34	8.34
Brazil ISDN	0	10.5	10.5	10.5
Brazil Mobile	0	14.5	14.5	14.5
British Virgin Islands	0	12.86	12.86	12.86
Brunei	0	73.2	73.2	73.2
Brunei ISDN	0	34.22	34.22	34.22
Brunei-Mobile	0	3.6	3.32	3.27

Country	Connect Fee (pence)	Day (ppm)	Evening (ppm)	Weekend (ppm)
Bulgaria	0	8.7	8.7	8.7
Bulgaria Mobile	0	23.17	23.17	23.17
Burkina Faso	0	18.37	18.37	18.37
Burkina Faso-Mobile	0	16.91	16.51	16.43
Burundi	0	11.57	11.57	11.57
Burundi Mobile	0	26.17	26.17	26.17
Cambodia	0	29.77	29.77	29.77
Cambodia-Mobile	0	4.58	4.18	4.11
Cameroon	0	19.13	19.13	19.13
Cameroon-Mobile	0	18.93	18.93	18.93
Canada	0	2.4	2.4	2.4
Canada ISDN	0	3.72	3.72	3.72
Canary Islands	0	2.4	2.4	2.4
Cape Verde	0	22.33	22.33	22.33
Cape Verde-Mobile	0	13.51	13.09	13.01
Cayman Island Mobile	0	17.98	17.98	17.98
Cayman Islands	0	11.44	11.44	11.44
Central African Republic	0	21.88	21.88	21.88
Chad	0	22.61	22.61	22.61
Chile	0	3.85	3.85	3.85
Chile ISDN	0	6.92	6.92	6.92
Chile Mobile	0	15	15	15
China	0	2.4	2.4	2.4
China ISDN	0	36	36	36
China Mobile	0	10.5	10.5	10.5
Christmas Islands Indian Ocean	0	69.88	69.88	69.88

Country	Connect Fee (pence)	Day (ppm)	Evening (ppm)	Weekend (ppm)
Colombia	0	8.48	8.48	8.48
Colombia Mobile	0	15	15	15
Commonwealth of N Marianas Isl	0	75.4	75.4	75.4
Comoros	0	30.4	30.4	30.4
Comoros-Mobile	0	32.68	32.27	32.2
Congo	0	14.29	14.29	14.29
Congo-Mobile	0	25.72	25.72	25.72
Cook Islands	0	45.7	45.32	45.32
Costa Rica	0	7.02	7.02	7.02
Costa Rica Mobile	0	15.4	15.4	15.4
Croatia	0	8.23	8.23	8.23
Croatia - Mobile	0	27.27	27.27	27.27
Croatia-Mobile	0	14.8	14.8	14.8
Cuba	0	59.69	59.69	59.69
Cuba Mobile	0	85.5	85.5	85.5
Cyprus	0	8.53	8.53	8.53
Cyprus ISDN	0	11.6	11.6	11.6
Cyprus Mobile	0	16.4	16.4	16.4
Cyprus Turkey Rep Nth Cyprus	0	12.72	12.72	12.72
Czech Rep Mobile	0	11.6	11.6	11.6
Czech Republic	0	4.91	4.91	4.91
Czech Republic ISDN	0	7.67	7.67	7.67
Czech Republic Mobile	0	19.33	19.33	19.33
Denmark	0	2.4	2.4	2.4
Denmark ISDN	0	3.37	3.37	3.37
Denmark Mobile	0	12.6	12.6	12.6

Country	Connect Fee (pence)	Day (ppm)	Evening (ppm)	Weekend (ppm)
Diego Garcia	0	114.59	114.59	114.59
Djibouti	0	22.4	22.4	22.4
Djibouti-Mobile	0	26.27	26.27	26.27
Dominica	0	18.52	18.52	18.52
Dominica-Mobile	0	18.34	18.34	18.34
Dominican Republic	0	7.2	7.2	7.2
Dominican Republic Mobile	0	20.2	20.2	20.2
East Timor-Mobile	0	132.62	132.34	132.29
Ecuador	0	12.19	12.19	12.19
Ecuador Mobile	0	20.2	20.2	20.2
Egypt	0	17.8	17.8	17.8
Egypt ISDN	0	44.72	44.72	44.72
Egypt Mobile	0	21.5	21.5	21.5
El Salvador Mobile	0	31.33	31.33	31.33
El Salvador	0	11.56	11.56	11.56
Equatorial Guinea	0	17.54	17.54	17.54
Equatorial Guinea-Mobile	0	23.89	23.6	23.56
Eritrea	0	77.4	77.4	77.4
Eritrea Mobile	0	20.11	19.69	19.62
Estonia	0	3.58	3.58	3.58
Estonia Mobile	0	14	14	14
Ethiopia	0	34.55	34.55	34.55
Ethiopia Mobile	2	82.17	82.17	82.17
Falkland Islands	0	54.28	54.28	54.28
Faroe Islands	0	9.23	9.23	9.23
Faroe Islands-Mobile	0	26.69	26.29	26.22

Country	Connect Fee (pence)	Day (ppm)	Evening (ppm)	Weekend (ppm)
Fiji	0	23.08	23.08	23.08
Fiji-Mobile	0	22.84	22.84	22.84
Finland	0	3.32	3.32	3.32
Finland ISDN	0	4.2	4.2	4.2
Finland Mobile	0	11.6	11.6	11.6
France	0	2.4	2.4	2.4
France ISDN	0	3.3	3.3	3.3
France Mobile	0	13.9	13.9	13.9
France Paris	0	2.4	2.4	2.4
French Guiana	0	13.25	13.25	13.25
French Guiana ISDN	0	48.53	48.53	48.53
French Guiana-Mobile	0	23.86	23.44	23.37
French Polynesia	0	45.48	45.48	45.48
French Polynesia ISDN	0	28	28	28
French Polynesia-Mobile	0	14.85	14.46	14.39
Gabon	0	13.03	13.03	13.03
Gabon-Mobile	0	23.44	23.44	23.44
Gambia	0	20.66	20.66	20.66
Gambia-Mobile	0	28.03	28.03	28.03
Georgia	0	7.03	7.03	7.03
Georgia-Mobile	0	11.24	10.96	10.91
Germany	0	2.4	2.4	2.4
Germany Frankfurt	0	2.4	2.4	2.4
Germany ISDN	0	2.95	2.95	2.95
Germany Mobile	0	14	14	14
Ghana	0	12.37	12.37	12.37

Country	Connect Fee (pence)	Day (ppm)	Evening (ppm)	Weekend (ppm)
Ghana Mobile	0	30.58	30.58	30.58
Gibraltar	0	6.23	6.23	6.23
Gibraltar ISDN	0	18.55	18.55	18.55
Gibraltar Mobile	0	16.51	16.51	16.51
Greece	0	2.4	2.4	2.4
Greece Athens	0	2.4	2.4	2.4
Greece ISDN	0	6.44	6.44	6.44
Greece Mobile	0	10.8	10.8	10.8
Greenland	0	23.06	23.06	23.06
Grenada	0	46	46	46
Guadeloupe	0	10.67	10.67	10.67
Guadeloupe ISDN	0	34.48	34.48	34.48
Guadeloupe-Mobile	0	19.2	19.2	19.2
Guam	0	5.82	5.82	5.82
Guantanamo Bay Cuba	0	76.84	76.84	76.84
Guatemala	0	14.62	14.62	14.62
Guatemala Mobile	0	38.27	38.27	38.27
Guinea Bissau	0	29.12	29.12	29.12
Guinea Republic	0	12.06	12.06	12.06
Guinea-Mobile	0	105.6	105.6	105.6
Guyana	0	38.7	38.7	38.7
Guyana-Mobile	0	38.31	38.31	38.31
Haiti	0	19.6	19.6	19.6
Haiti-Mobile	0	19.4	19.4	19.4
Honduras	0	26.88	26.88	26.88
Honduras-Mobile	0	18.49	18.21	18.16



Country	Connect Fee (pence)	Day (ppm)	Evening (ppm)	Weekend (ppm)
Hong Kong	0	3.68	3.68	3.68
Hong Kong ISDN	0	6.01	6.01	6.01
Hong Kong Mobile	2	5	5	5
HSD Duplex Inmarsat	0	975.45	975.45	975.45
Hungary	0	6.3	6.3	6.3
Hungary ISDN	0	7.91	7.91	7.91
Hungary Mobile	0	21.58	21.58	21.58
Iceland	2	4.33	4.33	4.33
Iceland ISDN	0	9.56	9.56	9.56
Iceland Mobile	0	26.26	26.26	26.26
India	0	18.2	18.2	18.2
India Delhi	0	18.2	18.2	18.2
India ISDN	0	42.66	42.66	42.66
India Madras	0	18.2	18.2	18.2
India Mobile	0	33.46	33.46	33.46
Indonesia	0	6.18	6.18	6.18
Indonesia ISDN	0	19.12	19.12	19.12
Indonesia Mobile	0	36.98	36.98	36.98
Inmarsat A (East Atlantic)	0	266.74	266.74	266.74
Inmarsat A (Indian)	0	211.22	211.22	211.22
Inmarsat A (Pacific)	0	280.63	280.63	280.63
Inmarsat A (West Atlantic)	0	299.65	299.65	299.65
Inmarsat B (East Atlantic)	0	124.3	124.3	124.3
Inmarsat B (Indian)	0	346.12	346.12	346.12
Inmarsat B (Pacific)	0	331.99	331.99	331.99
Inmarsat B (West Atlantic)	0	350.3	350.3	350.3

Country	Connect Fee (pence)	Day (ppm)	Evening (ppm)	Weekend (ppm)
Inmarsat M (East Atlantic)	0	100.27	100.27	100.27
Inmarsat M (Indian)	0	104.4	104.4	104.4
Inmarsat M (Pacific)	0	107.36	107.36	107.36
Inmarsat M (West Atlantic)	0	105.82	105.82	105.82
Inmarsat Mini M (Indian)	0	100.27	100.27	100.27
Inmarsat Mini M (Pacific)	0	100.27	100.27	100.27
Inmarsat Mini M(East Atlantic)	0	100.27	100.27	100.27
Inmarsat Mini M(West Atlantic)	0	100.27	100.27	100.27
International Freeph Service	0	0	0	0
Iran	0	11.15	11.15	11.15
Iran - Mobile	0	18.56	18.56	18.56
Iraq	0	41.1	41.1	41.1
Iraq-Mobile	0	40.69	40.69	40.69
Ireland	0	2.4	2.4	2.4
Ireland CPW	0	2.4	2.4	2.4
Ireland Dublin	0	2.4	2.4	2.4
Ireland Dublin CPW	0	2.4	2.4	2.4
Ireland ISDN	0	4.97	4.97	4.97
Ireland Mobile	0	15	15	15
Ireland Universal Access	0	14.18	13.9	13.85
Isle Of Man	0	2.4	2.4	2.4
Israel	0	4.64	4.64	4.64
Israel ISDN	0	6.1	6.1	6.1
Israel Mobile	0	19	19	19
Israel Palestine	0	14.95	14.75	14.71
ISRAEL PALESTINE MOBILE LLU	0	18.96	31.25	18.71

Country	Connect Fee (pence)	Day (ppm)	Evening (ppm)	Weekend (ppm)
Italy	0	2.4	2.4	2.4
Italy ISDN	0	3.17	2.95	2.95
Italy Milan	0	2.4	2.4	2.4
Italy Mobile	0	19	19	19
Ivory Coast	0	15	15	15
Ivory Coast-Mobile	0	17.99	17.99	17.99
Jamaica	0	16.27	16.27	16.27
Jamaica Mobile	0	29.33	29.33	29.33
Japan	0	3.78	3.78	3.78
Japan ISDN	0	5.6	5.6	5.6
Japan Mobile	0	16.1	16.1	16.1
Jordan	0	14.71	14.71	14.71
Jordan Mobile	0	18.8	18.8	18.8
Kazakhstan	0	11.28	11.28	11.28
Kazakhstan-Mobile	0	13.84	13.56	13.51
Kenya	0	17.68	17.68	17.68
Kenya Mobile	0	40.33	40.33	40.33
Kiribati	0	44.89	44.89	44.89
Kuwait	0	10.84	10.84	10.84
Kuwait Mobile	0	37.7	37.7	37.7
Kyrgyzstan-Mobile	0	80.39	79.99	79.91
Kyrgyzstan	0	14.23	14.23	14.23
Laos	0	19.85	19.85	19.85
Laos-Mobile	0	4.82	4.41	4.33
Latvia	0	10.68	10.68	10.68
Latvia Mobile	0	16.72	16.72	16.72

Country	Connect Fee (pence)	Day (ppm)	Evening (ppm)	Weekend (ppm)
Lebanon	0	14.33	14.33	14.33
Lebanon Mobile	0	37.7	37.7	37.7
Lebanon Mobile	0	59.33	59.33	59.33
Lesotho	0	9.34	9.34	9.34
Lesotho-Mobile	0	20.96	20.68	20.63
Liberia	0	16.67	16.67	16.67
Liberia-Mobile	0	17.61	17.21	17.14
Libya	0	13.66	13.66	13.66
Libya-Mobile	0	18.56	18.56	18.56
Liechtenstein Mobile	0	27.56	27.56	27.56
Liechtenstein Switzerland	0	3.47	3.47	3.47
Liechtenstein Switzerland ISDN	0	4.64	4.64	4.64
Lithuania	0	12.49	12.49	12.49
Lithuania - Mobile	0	16.25	16.25	16.25
Luxemborg Mobile	0	16.7	16.7	16.7
Luxembourg	0	2.4	2.4	2.4
Luxembourg ISDN	0	4.44	4.44	4.44
Macao-Mobile	0	3.17	2.77	2.69
Macau	0	14.22	14.22	14.22
Macedonia Fyrom	0	14.69	14.69	14.69
Macedonia-Mobile	0	29.33	29.05	29
Madagascar	2	20.69	20.69	20.69
Madagascar-Mobile	0	23.86	23.45	23.38
Madeira	0	6.66	6.66	6.66
Malawi	0	8.53	8.53	8.53
Malawi-Mobile	0	8.44	8.44	8.44

Country	Connect Fee (pence)	Day (ppm)	Evening (ppm)	Weekend (ppm)
Malaysia	0	3.84	3.84	3.84
Malaysia ISDN	0	7.63	7.63	7.63
Malaysia Mobile	0	10.92	10.92	10.92
Maldive Isles	0	26.42	26.42	26.42
Maldives-Mobile	0	64.93	64.65	64.6
Mali	0	21.34	21.34	21.34
Mali-Mobile	0	25.78	25.5	25.45
Malta	0	6.31	6.31	6.31
Malta Mobile	0	21.17	21.17	21.17
Mariana Islands	0	39.99	39.99	39.99
Marshall Island	0	29.53	29.53	29.53
Martinique	0	12.41	12.05	12.05
Martinique ISDN	0	34.48	34.48	34.48
Martinique-Mobile	0	19.91	19.51	19.43
Mauritania	0	16.93	16.93	16.93
Mauritania-Mobile	0	27.77	27.49	27.44
Mauritius	0	20.72	20.72	20.72
Mauritius ISDN	0	36.22	36.22	36.22
Mauritius-Mobile	0	20.51	20.51	20.51
Maycotte	0	30.4	30.4	30.4
Mayotte-Mobile	0	20.18	19.78	19.7
Mexico	0	11.16	11.16	11.16
Mexico ISDN	0	8.45	8.45	8.45
Mexico Mobile	0	15.3	15.3	15.3
Micronesia	0	43.44	43.44	43.44
Moldova	0	30	30	30

Country	Connect Fee (pence)	Day (ppm)	Evening (ppm)	Weekend (ppm)
Moldova-Mobile	0	19.24	18.96	18.91
Monaco	0	5.28	5.17	5.17
Monaco ISDN	0	6.72	6.72	6.72
Monaco Mobile	0	16.83	16.83	16.83
Mongolia	0	20.52	20.52	20.52
Mongolia-Mobile	0	6.49	6.21	6.16
Montenegro-Mobile	0	30.6	30.32	30.27
Montserrat	0	24.92	24.92	24.92
Morocco Mobile	0	32	32	32
Morocco	0	18.36	18.36	18.36
Mozambique	0	15.89	15.89	15.89
Mozambique-Mobile	0	25.2	24.92	24.87
Myanmar	0	29.84	29.84	29.84
Myanmar-Mobile	0	23.42	23.02	22.94
Namibia	0	14.06	14.06	14.06
Namibia-Mobile	0	13.91	13.91	13.91
Nauru	0	96.46	96.46	96.46
Nepal	0	23.11	23.11	23.11
Nepal-Mobile	0	22.88	22.88	22.88
Netherlands	0	2.4	2.4	2.4
Netherlands Antilles	0	13.6	13.6	13.6
Netherlands ISDN	0	2.95	2.95	2.95
Netherlands Mobile	0	15.8	15.8	15.8
Netherlands Rotterdam	0	2.4	2.4	2.4
Netherlands Rotterdam	0	2.4	2.4	2.4
New Caledonia	0	64.33	64.33	64.33

Country	Connect Fee (pence)	Day (ppm)	Evening (ppm)	Weekend (ppm)
New Caledonia ISDN	0	28	28	28
New Zealand	0	2.4	2.4	2.4
New Zealand Auckland	0	2.4	2.4	2.4
New Zealand ISDN	0	7.72	7.72	7.72
New Zealand Mobile	0	15.2	15.2	15.2
New Zealand Takelau	0	43.44	43.44	43.44
Nicaragua	0	16.96	16.96	16.96
Nicaragua Mobile	0	38.9	38.9	38.9
Niger	0	24.12	24.12	24.12
Nigeria	0	21.98	21.98	21.98
Nigeria Mobile	0	44	44	44
Niger-Mobile	0	17.1	16.82	16.77
Norfolk Island	0	73.5	73.5	73.5
North Korea	0	30.67	30.67	30.67
Norway	0	2.4	2.4	2.4
Norway ISDN	0	3.7	3.7	3.7
Norway Mobile	0	12.7	12.7	12.7
Nuie Island	0	152.28	152.28	152.28
Oman Muscdat	0	21.2	21.2	21.2
Oman-Mobile	0	52.8	52.8	52.8
Pakistan	0	22.2	22.2	22.2
Pakistan Mobile	0	52.33	52.33	52.33
Palastine	0	12	12	12
Palau	0	20.29	20.29	20.29
Panama Rep Mobile	0	35.6	35.6	35.6
Panama Republic	0	13.62	13.62	13.62

Country	Connect Fee (pence)	Day (ppm)	Evening (ppm)	Weekend (ppm)
Papua New Guinea	0	33.13	33.13	33.13
Papua New Guinea-Mobile	0	42.86	42.46	42.38
Paraguay	0	16.39	16.39	16.39
Paraguay-Mobile	0	6.79	6.37	6.29
Peru	0	10.67	10.67	10.67
Peru Mobile	0	28.12	28.12	28.12
Philippines	0	9.54	9.54	9.54
Philippines ISDN	2	13.49	13.49	13.49
Philippines Manila	0	9.24	9.24	9.24
Philippines Mobile	0	17.9	17.9	17.9
Poland	0	2.4	2.4	2.4
Poland ISDN	0	9.36	9.36	9.36
Poland Mobile	0	20.6	20.6	20.6
Portugal	0	2.4	2.4	2.4
Portugal ISDN	2	4.33	4.33	4.33
Portugal Mobile	0	17.1	17.1	17.1
Puerto Rico	0	3.9	3.9	3.9
Qatar	0	21.79	21.79	21.79
Qatar-Mobile	0	21.57	21.57	21.57
Reunion	0	45.48	45.48	45.48
Reunion-Mobile	0	19.22	18.94	18.89
Romania	0	11.35	11.35	11.35
Romania Bucharest	0	11.35	11.35	11.35
Romania Mobile	0	14.4	14.4	14.4
Russia	0	7.27	7.27	7.27
Russia ISDN	0	12.13	12.13	12.13



Country	Connect Fee (pence)	Day (ppm)	Evening (ppm)	Weekend (ppm)
Russia Mobile	0	24.33	24.33	24.33
Russia Moscow	0	2.4	2.4	2.4
Russia St Petersburg	0	2.4	2.4	2.4
Rwanda	0	13.02	13.02	13.02
San Marino Italy	0	14.68	14.68	14.68
Sao Tome and Principle	0	89.46	89.46	89.46
Saudi Arabia	0	18.43	18.43	18.43
Saudi Arabia Mobile	0	30.92	30.92	30.92
Senegal	0	19.79	19.79	19.79
Senegal-Mobile	0	19.59	19.59	19.59
Serbia & Montenegro - Mobile	0	29.17	29.17	29.17
Serbia & Monternegro	0	13.5	13.5	13.5
Serbia-Mobile	0	24.3	24.3	24.3
Seychelles	0	21.28	21.28	21.28
Seychelles-Mobile	0	34.27	33.98	33.94
Sierra Leone	0	26.72	26.72	26.72
Sierra Leone-Mobile	0	27.46	27.46	27.46
Singapore	0	2.4	2.4	2.4
Singapore ISDN	0	7.62	7.62	7.62
Singapore Mobile	0	5.2	5.2	5.2
Slovak Republic	0	6.9	6.9	6.9
Slovak Republic Mobile	0	20.33	20.33	20.33
Slovenia	0	8.16	8.16	8.16
Slovenia ISDN	0	12.12	12.12	12.12
Slovenia Mobile	0	20.33	20.33	20.33
Soloman Islands	0	90.71	90.71	90.71

Country	Connect Fee (pence)	Day (ppm)	Evening (ppm)	Weekend (ppm)
Somalia	0	44.41	44.41	44.41
South Africa	0	7.06	7.06	7.06
South Africa ISDN	0	9.9	9.9	9.9
South Africa Mobile	0	16.2	16.2	16.2
South Korea	0	3.78	3.78	3.78
South Korea ISDN	0	69.03	69.03	69.03
South Korea Mobile	0	16.67	16.67	16.67
South Sudan Mobile	0	61.15	61.15	61.15
Spain	0	2.4	2.4	2.4
Spain Barcelona	0	2.4	2.4	2.4
Spain ISDN	0	2.95	2.95	2.95
Spain Madrid	0	2.4	2.4	2.4
Spain Mobile	0	15.9	15.9	15.9
Sri Lanka	0	18.59	18.59	18.59
Sri Lanka Mobile	0	11.9	11.9	11.9
St Helena	0	34.91	34.91	34.91
St Kitts & Nevis	0	16.86	16.86	16.86
St Kitts & Nevis-Mobile	0	19.23	18.83	18.76
St Lucia	0	17.64	17.64	17.64
St Lucia Mobile	0	13.96	13.96	13.96
ST Pierre and Miquelon	0	12.25	12.25	12.25
St Vincent	0	19.45	19.45	19.45
St Vincent-Mobile	0	19.25	19.25	19.25
Sudan	0	20.36	20.36	20.36
Sudan-Mobile	0	20.15	20.15	20.15
Surinam	0	48.08	47.08	47.08

Country	Connect Fee (pence)	Day (ppm)	Evening (ppm)	Weekend (ppm)
Surinam Mobile	0	56.42	56.42	56.42
Swaziland	0	28.28	27.31	27.31
Swaziland-Mobile	0	15.4	15.01	14.95
Sweden	0	2.4	2.4	2.4
Sweden ISDN	0	2.95	2.95	2.95
Sweden Mobile	0	11	11	11
Sweden Stockholm	0	2.4	2.4	2.4
Switzerland	0	2.4	2.4	2.4
Switzerland Geneva	0	2.4	2.4	2.4
Switzerland ISDN	0	3.47	2.95	2.95
Switzerland Mobile	0	17.4	17.4	17.4
Switzerland Zurich	0	2.4	2.4	2.4
Syria	0	24.92	24.92	24.92
Syria-Mobile	0	24.67	24.67	24.67
Taiwan	0	4.15	4.15	4.15
Taiwan ISDN	0	6.1	6.1	6.1
Taiwan Mobile	0	19.97	19.97	19.97
Tajikistan	0	15.29	15.29	15.29
Tajikistan-Mobile	0	11.26	10.85	10.78
Tanzania	0	18.07	18.07	18.07
Tanzania-Mobile	0	17.89	17.89	17.89
Thailand	0	11.47	11.47	11.47
Thailand ISDN	0	22.92	22.92	22.92
Thailand Mobile	0	25	25	25
Togo	0	20.64	20.64	20.64
Togo-Mobile	0	35.03	34.75	34.71

Country	Connect Fee (pence)	Day (ppm)	Evening (ppm)	Weekend (ppm)
Tonga	0	36.49	36.49	36.49
Trinidad and Tobago	0	12.77	12.77	12.77
Trinidad and Tobago Mobile	2	16	16	16
Tunisia	0	17.65	17.65	17.65
Tunisia-Mobile	0	31.76	31.76	31.76
Turkey	0	13.69	13.69	13.69
Turkey ISDN	0	34.49	34.49	34.49
Turkey Istanbul	0	13.69	13.69	13.69
Turkey Mobile	2	12.5	12.5	12.5
Turkmenistan	0	16.08	16.08	16.08
Turkmenistan-Mobile	0	8.97	8.57	8.5
Turks and Caicos Island	0	17.78	17.78	17.78
Tuvalu	0	45.12	43.98	43.98
Tuvalu Mobile	0	230	230	230
U.S. Virgin Islands	0	3.94	3.94	3.94
U.S.A	0	2.4	2.4	2.4
U.S.A ISDN	0	3.23	3.23	3.23
U.S.A Toll free Access	0	3.6	3.6	3.6
UAE-Mobile	0	13.2	13.2	13.2
Uganda	0	11.56	11.56	11.56
Uganda-Mobile	0	11.44	11.44	11.44
UK Islands	0	10	7.5	5
Ukraine	0	9.5	9.5	9.5
Ukraine - Mobile	0	15.45	15.45	15.45
United Arab Emirates	0	14.66	14.66	14.66
United Arab Emirates ISDN	0	15.47	15.47	15.47

Country	Connect Fee (pence)	Day (ppm)	Evening (ppm)	Weekend (ppm)
Uruguay	0	16.36	16.36	16.36
Uruguay Mobile	0	24.83	24.83	24.83
Uzbekistan	0	13.68	13.68	13.68
Uzbekistan-Mobile	0	8.62	8.33	8.29
Vanuatu	0	49.56	49.56	49.56
Venezuela	0	14.41	14.41	14.41
Venezuela Mobile	0	39.75	39.75	39.75
Vietnam	0	42.35	42.35	42.35
Vietnam-Mobile	0	41.92	41.92	41.92
Wallis IDD & Futuna Island	0	33.62	33.62	33.62
Western Samoa	0	26.69	26.69	26.69
Yemen	0	37.56	37.56	37.56
Yemen-Mobile	0	37.18	37.18	37.18
Zaire	0	29.1	29.1	29.1
Zaire-Mobile	0	28.81	28.81	28.81
Zambia	0	10.02	10.02	10.02
Zambia Mobile	0	8.72	8.54	8.51
Zimbabwe	0	5.95	5.95	5.95
Zimbabwe Mobile	0	19.64	19.64	19.64

## Feature Services Price List

Type	Connect Fee (pence)	Day (ppm)	Evening (ppm)	Weekend (ppm)
CLI Retrieval Erase - LLU	2	6	6	6
LLU - CLI Recall	0	6	6	6
LLU - CLI Retrieval	0	0	0	0
Multi-way Calling - LLU	2	27	27	27
Reminder Call	0	288	288	288
Ringback when free - LLU	2	8	8	8
Voicemail Call Return	2	9	9	9
Emergency Service - LLU	0	0	0	0
Emergency Voice Text	0	0.67	0.31	0.24
Facility Fee Visual Impair DQ	44.99	0	0	0
Facility Fee Voice Text	39.6	0	0	0
Freephone	0	0	0	0
Non-Emergency Helpline	0	0	0	0
Reverse Charge	0	2.5	2.5	2.5
Single Non-Emergency Number	15	0	0	0
Speaking Clock	50	1	1	1
Visually Impaired DQ	0	0.52	0.23	0.19
Voice Text Service	0	0.62	0.28	0.22

## 084, 087, 09, 03 & Directory Enquiries Price List

Type	Connect Fee (pence)	Pence Per Call Charge	Pence Per Min Charge	Notes
Core 304 – G21 (03)	2		2	
SC001 0ppm	6		0	
SC002 1ppm	6		1.15	
SC003 2ppm	6		2.3	
SC004 3ppm	6		3.45	
SC005 4ppm	6		4.6	
SC006 5ppm	6		5.75	
SC007 6ppm	6		6.9	
SC008 7ppm	6		8.05	
SC009 8ppm	6		9.2	
SC010 9ppm	6		10.35	
SC011 10ppm	6		11.5	
SC012 11ppm	6		12.65	
SC013 12ppm	6		13.8	
SC014 13ppm	6		14.95	
SC015 15ppm	6		17.25	
SC016 20ppm	6		23	
SC017 25ppm	6		28.75	
SC018 30ppm	6		34.5	
SC019 35ppm	6		40.25	
SC020 36ppm	6		41.4	
SC021 40ppm	6		46	
SC022 45ppm	6		51.75	

Type	Connect Fee (pence)	Pence Per Call Charge	Pence Per Min Charge	Notes
SC023 46ppm	6		52.9	
SC024 50ppm	6		57.5	
SC025 55ppm	6		63.25	
SC026 60ppm	6		69	
SC027 65ppm	6		74.75	
SC028 70ppm	6		80.5	
SC029 75ppm	6		86.25	
SC030 80ppm	6		92	
SC031 90ppm	6		103.5	
SC032 95ppm	6		109.25	
SC033 99ppm	6		113.85	
SC034 100ppm	6		115	
SC035 110ppm	6		126.5	
SC036 120ppm	6		138	
SC037 145ppm	6		166.75	
SC038 150ppm	6		172.5	
SC039 155ppm	6		178.25	
SC040 180ppm	6		207	
SC041 200ppm	6		230	
SC042 220ppm	6		253	
SC043 250ppm	6		287.5	
SC044 300ppm	6		345	
SC045 360ppm	6		414	
SC046 5ppc	6	5.75		
SC047 10ppc	6	11.5		
SC048 15ppc	6	17.25		



Type	Connect Fee (pence)	Pence Per Call Charge	Pence Per Min Charge	Notes
SC049 25ppc	6	28.75		
SC050 30ppc	6	34.5		
SC051 35ppc	6	40.25		
SC052 40ppc	6	46		
SC053 48ppc	6	55.2		
SC054 50ppc	6	57.5		
SC055 70ppc	6	80.5		
SC056 75ppc	6	86.25		
SC057 100ppc	6	115		
SC058 145ppc	6	166.75		
SC059 150ppc	6	172.5		
SC060 200ppc	6	230		
SC061 250ppc	6	287.5		
SC062 300ppc	6	345		
SC063 400ppc	6	460		
SC064 500ppc	6	575		
SC065 600ppc	6	690		
SC066 155ppm +77ppc	6	88.55	178.25	
SC067 25ppm + 80ppc	6	92	28.75	
SC068 399ppc + 139ppm	6	159.85	389.85	
SC069 499ppc + 135ppm	6	155.25	573.85	
SC070 550ppc + 275ppm	6	316.25	632.5	60 sec delay before ppm charge
SC071 574ppc + 299ppm	6	343.85	660.1	60 sec delay before ppm charge
SC072 698ppc + 349ppm	6	401.35	802.7	60 sec delay before ppm charge
SC073 250ppm	6	0	287.5	60 sec delay before ppm charge
SC074 5+5	6	5.75	5.75	60 sec delay before ppm charge

Type	Connect Fee (pence)	Pence Per Call Charge	Pence Per Min Charge	Notes
SC075 10+10	6	11.5	11.5	60 sec delay before ppm charge
SC076 40+40	6	46	46	60 sec delay before ppm charge
SC077 70+70	6	80.5	80.5	60 sec delay before ppm charge
SC078 150+150	6	172.5	172.5	60 sec delay before ppm charge
SC079 200+200	6	230	230	60 sec delay before ppm charge
SC080 257ppm+445ppc	6	511.75	295.55	60 sec delay before ppm charge
SC081 18ppm	6		20.7	
SC082 22ppm	6		25.3	
SC083 350ppm	6		402.5	
SC084 250ppc + 75ppm	6	287.5	86.25	
SC085 260ppc + 99ppm	6	299	113.85	
SC086 275ppc + 78ppm	6	316.25	89.7	
SC087 898ppc + 449ppm	6	1032.7	516.35	60 sec delay before ppm charge
SC088 998ppc + 499ppm	6	1147.7	573.85	60 sec delay before ppm charge
SC089 1198ppc + 599ppm	6	1377.7	688.85	60 sec delay before ppm charge
SC090 1398ppc + 699ppm	6	1607.7	803.85	60 sec delay before ppm charge
SC091 1598ppc + 799ppm	6	1837.7	918.85	60 sec delay before ppm charge
SC092 7ppc + 7ppm	6	8.05	8.05	60 sec delay before ppm charge
SC093 13ppc + 13ppm	6	14.95	14.95	60 sec delay before ppm charge
SC094 80ppc + 80ppm	6	92	92	60 sec delay before ppm charge
SC095 100ppc + 100ppm	6	115	115	60 sec delay before ppm charge
SC096 300ppc + 300ppm	6	345	345	60 sec delay before ppm charge
SC097 360ppc + 50ppm	6	414	57.5	60 sec delay before ppm charge
SC098 360ppc + 150ppm	6	414	172.5	60 sec delay before ppm charge
SC099 360ppc + 200ppm	6	414	230	60 sec delay before ppm charge
SC100 360ppc + 360ppm	6	414	414	60 sec delay before ppm charge

