



Enhanced Monitoring

Enhanced Monitoring is a portal providing a single view of availability and performance across the network for IPVPN (MPLS) and DIA services.

Enhanced Monitoring displays all the activity on your network including traffic, devices and applications. It includes customisable alert thresholds and in-depth reporting to provide complete performance insight for your network. By monitoring your devices, it alerts you if a fault occurs, so the route of the problem can be identified and resolved quickly.

The portal allows you to drill down into key functions of the Customer Premise Equipment (CPE) and circuit utilisation, average response times and traffic flows.

This insight enables data-driven decisions to optimise the performance of your network for your customers.

Key Benefits of Enhanced Monitoring



View near real-time (data is refreshed every 2 minutes) activity across your network within one dashboard.



Custom alert notifications if an error does occur, highlighting the root cause so you can resolve it quicker.



Drill down into key functions such as circuit utilisation, average response times and traffic flows.



Create and download custom reports.



All this insight allows you to make data driven decisions about how to optimise network performance for your customers.

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0800 954 0764

Sales lines are open Mon-Fri 9am-5pm

About TalkTalk Business

TalkTalk Business is one of the UK's fastest growing B2B telecoms providers, offering a full range of business-grade communications products and services, spanning internet access, data, voice and mobile. Our mission is to deliver what matters most to our 180,000+ business and public sector customers, and 800+ Partners, through consistently reliable, easy-to-use, innovative, great value solutions.

TalkTalk Business is truly innovative, looking for ways to disrupt the market and deliver value back to our customers. Following an investment of over £600m, we operate one of Britain's largest Next Generation Networks, with 100% coverage, 95% on our network. We can deliver to over 3,000 exchanges, on-net for EFM + Fibre Ethernet, giving us circa 60% more local exchanges than BT.

With over 20 years' experience providing support to customers – from national retailers to sole traders – and with future-proof, scalable technology, and standout service, TalkTalk Business aims to empower you to connect to the things that matter most: your customers, your employees and your suppliers.

Get in touch and see how we
can transform your business

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